

New England Chapter of Geriatric Care managers
P. O. Box 336
198 Tremont Street
Boston, MA 02116
617-426-3533
www.gcmnewengland.org

You realize a Geriatric Care Manager is needed when:

- An elder needs advocacy dealing with an overwhelming healthcare system
- The elder's family has limited time, resources and expertise or live at a distance
- The family or caregiver is exhausted and needs support and guidance
- There are repeated hospital or Emergency Room visits
- End-of-life issues require sensitive coordination of all servicing entities
- Responsibilities for coordination of care falls on other professionals, such as doctors, nurses, financial advisors, or attorneys that may go beyond the scope of their services and expertise
- Home care staff are taking responsibilities that exceed what they were hired to do
- A change of living situation may be necessary and an objective evaluation with recommendations is needed
- Conditions in the home are deteriorating – insufficient food, missing doctors' appointments, filth in the home and on the elder, home repairs not being done
- There are changes in the elder's health or mental status
- There are multiple diagnoses/difficult situations, complicated decision-making and care coordination
- An elder or involved family need a "road map" after a new diagnosis or hospitalization
- There is limited or no social support
- There is a need for support and resources to maintain independence
- There is a disagreement among family members about next steps
- There is a need for consistent, unbiased, accurate communications
- Existing caregivers need supervision and on-going training
- Elders or family members are struggling with balancing safety and independence

An effective Geriatric Care Manager understands the intricacies of options and connects the elder and family or professional in need to the appropriate resources. Geriatric Care Managers balance advocacy, safety and expert services for as long as necessary.

Call Your Elder Experts today. You don't have to go it alone.